



The Government of the Republic of Trinidad and Tobago

Ministry of Public Administration

Message by the Honourable Minister of Public Administration

Marlene McDonald, M.P. on the occasion of

Public Service Day 2018

Today, June 23rd is celebrated internationally as the United Nations Public Service Day. There is even greater reason to celebrate as this is also the 15th year of its observance. The day is set aside to recognise the value and virtue of public service and the role of public officers as key underpinnings of democratic governance and sustainable development.

This year's theme, as designated by the United Nations, "*Transforming Governance to realise the Sustainable Development Goals*", places emphasis on modernising the Public Service as an institution that transforms its services and operations in order to meet the evolving needs of citizens.

The Public Service of Trinidad and Tobago performs a significant role in the sustainable development of the country and in keeping with the United Nations Sustainable Development Goals and our Vision 2030; it is responsible for developing and implementing Government's policies and strategies, and providing a variety of public goods and services to citizens. It is therefore a key vehicle for the delivery of the Government's strategic intent for Trinidad & Tobago.

As such, Government's National Strategic Plan (Vision 2030) provides a wide ranging base that requires major transformational changes in the ways in which the Public Service operates. It is intended that a sectoral approach will be undertaken to transform the major institutions within the Public Service to deliver on their core services.

At this period of its development, the Public Service is moving toward integrating services through the use of technology, good governance, improved processes, and



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building of the capacity and capability of the Public Service to deliver excellent service to our people. The Service is currently heading towards providing more avenues for citizens to engage with government; making information and services more accessible; providing timely delivery of services; and ensuring more professionalism and courtesy in engaging with citizens.

I am therefore pleased on this occasion of Public Service Day to recognise and publicly applaud the sterling contributions made by the hard-working members of the Public Service of Trinidad and Tobago. It is my sincere vision that the Public Service continues to provide quality services to our country and I want to assure the national community that as the Minister of Public Administration, I remain committed to a process of modernisation through which the Public Service continues to progressively reform its policies and improves its systems to provide services that enrich the lives of all our people.

Marlene McDonald M.P.
Minister of Public Administration